

Dear Valued Customer,

## Holiday Shipping Schedule

To prepare for the upcoming Holiday Season, AnazaoHealth would like you to make note of the following schedule:

**PLEASE NOTE: To help avoid delays or no delivery attempt, we encourage you to notify your local FedEx dispatch group if you intend to receive packages on Thursday, December 24<sup>th</sup> (Christmas Eve).**

### Wednesday, December 23, 2020

- AnazaoHealth will be open during normal business hours and can ship **refrigerated and non-refrigerated orders for delivery receipt on Thursday, December 24<sup>th</sup>.**

### Thursday, December 24, 2020

- **AnazaoHealth will be open for limited hours. All orders must be placed by 2pm EST.**
- **Intrathecal & Custom (Refrigerated) Prescriptions orders will not ship on Thursday 12/24.**
- **Standard overnight (Non-Refrigerated) orders will ship and be delivered on Monday, December 28<sup>th</sup>. Please note Fed Ex may attempt deliveries on Saturday 12/26/20, request signature required if you do not want packages left when you may not be available.**

### Friday, December 25, 2020 – AnazaoHealth will be closed in observance of Christmas Day.

- Due to shipping carrier closures, no shipment or deliveries can be made on this day.
- Normal business hours and shipping schedule will resume on Monday, December 28<sup>th</sup>.

### Thursday, December 31, 2020

- AnazaoHealth will be open for normal business hours and can ship standard overnight **non-refrigerated orders for delivery receipt on Monday, January 4<sup>th</sup>.**
- **Intrathecal & Custom (Refrigerated) Prescriptions orders will not ship on Thursday 12/31.**

### Friday, January 1, 2021 – AnazaoHealth will be closed in observance of New Year's Day.

- Due to shipping carrier closures, no shipment or deliveries can be made on this day.
- Normal business hours and shipping schedule will resume on Monday, January 4<sup>th</sup>.

AnazaoHealth will operate according to our usual schedule all other days. Please place all orders as early as possible. Any questions, please call our Customer Service Department at **800.995.4363**.

**Happy Holidays from AnazaoHealth!**  
**Thank You for Your Business**



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